

## SPARK Monthly Operations Report for November 2013

### SPARK Status

Number of libraries (org units): 37

Number of bibliographic records: 533,217

Number of call numbers: 1,105,007

Number of copies: 1,152,086

Number of patrons: 166,741

Number of holds placed: 2293

Total circulations for October: 100,052

### Support

Number of tickets opened: 26

Number of tickets resolved: 33

Number of open tickets: 8

Category with the most tickets: Patron Accounting

### Reports

Number of reports run: 288

Number of overdue notices generated: 2,967

Number of hold notices generated: 665