

SPARK Monthly Operations Report for May 2014

SPARK Status

Number of libraries (org units): 37*

Number of bibliographic records: 531,679

Number of call numbers: 1,107,220

Number of copies: 1,144,898

Number of patrons: 166,972

Number of holds placed: 2,287

Total circulations: 96,255

Support

Number of tickets opened: 40

Number of tickets resolved: 27

Number of open tickets: 25

Category with the most tickets: 17-Workflow/Functionality Question, 16-Service Request

Reports

Number of reports run: 406

Number of overdue notices generated: 2,535

Number of hold notices generated: 770

*This number reflects a correction of the previous count of libraries. This count now reflects the number of libraries in SPARK, including Alexander Hamilton.