

## **SPARK Monthly Operations Report for September 2014**

## **SPARK Status**

Number of libraries (org units): 39

Number of bibliographic records: 590,970

Number of call numbers: 1,189,263

Number of copies: 1,227,415

Number of patrons: 183,779

Number of holds placed: 2,150

Total circulations: 80,752

Support

Number of tickets opened: 27

Number of tickets resolved: 20

Number of open tickets: 16

Category with the most tickets: 18-Service Request

Reports

Number of reports run: 369

Number of overdue notices generated: 2,485

Number of hold notices generated: 596