

SPARK Monthly Operations Report for December 2014

SPARK Status

Number of libraries (org units): 41 (59 including York County)

Number of bibliographic records: 633,449

Number of call numbers: 1,237,800

Number of copies: 1,275,602

Number of patrons: 189,711

Number of holds placed: 2,385

Total circulations: 95,606

Support

Number of tickets opened: 33

Number of tickets resolved: 28

Number of open tickets: 19

Category with the most tickets: 13-Workflow/Functionality Question

Reports

Number of reports run: 534

Number of overdue notices generated: 2,942

Number of hold notices generated: 894