

## SPARK Monthly Operations Report for April 2014

### SPARK Status

Number of libraries (org units): 38

Number of bibliographic records: 531,530

Number of call numbers: 1,105,889

Number of copies: 1,143,651

Number of patrons: 166,230

Number of holds placed: 2,571

Total circulations: 99,524

### Support

Number of tickets opened: 17

Number of tickets resolved: 12

Number of open tickets: 10

Category with the most tickets: 9-Workflow/Functionality Question

### Reports

Number of reports run: 411

Number of overdue notices generated: 2,564

Number of hold notices generated: 680