

SPARK Monthly Operations Report for March 2014

SPARK Status

Number of libraries (org units): 38 (addition of Lawrence County Bookmobile)

Number of bibliographic records: 531,762

Number of call numbers: 1,108,098

Number of copies: 1,144,941

Number of patrons: 165,372

Number of holds placed: 2,698

Total circulations: 103,535

Support

Number of tickets opened: 17

Number of tickets resolved: 16

Number of open tickets: 13

Category with the most tickets: 8-Service Request (Development, Training, Data-work, etc.)

7-Workflow/Functionality Question

Reports

Number of reports run: 437

Number of overdue notices generated: 2,153

Number of hold notices generated: 697