

## SPARK Monthly Operations Report for November 2014

### SPARK Status

Number of libraries (org units): 41 (59 including York County)

Number of bibliographic records: 1,242,370

Number of call numbers: 1,242,370

Number of copies: 1,281,641

Number of patrons: 190,019

Number of holds placed: 2,289

Total circulations: 82,621

### Support

Number of tickets opened: 45

Number of tickets resolved: 33

Number of open tickets: 24

Category with the most tickets: 18-Service Request

### Reports

Number of reports run: 397

Number of overdue notices generated: 2,161

Number of hold notices generated: 726