

SPARK Monthly Operations Report for October 2014

SPARK Status

Number of libraries (org units): 41 (59 including York County)

Number of bibliographic records: 634,977

Number of call numbers: 1,241,019

Number of copies: 1,280,521

Number of patrons: 189,886

Number of holds placed: 3,014

Total circulations: 111,193

Support

Number of tickets opened: 43

Number of tickets resolved: 36

Number of open tickets: 17

Category with the most tickets: 19-Service Request

Reports

Number of reports run: 450

Number of overdue notices generated: 2,846

Number of hold notices generated: 921