

# CHILIPAC

## *Product Overview & FAQ*



### **History of ChiliPAC:**

**2008** ChiliFresh launches the Patron Review Engine, allowing library patrons to star rate and review items in a library's collection.

**2012** ChiliFresh introduces an interactive platform called Connections to connect readers based on reading interests.

**2018** ChiliFresh releases a second version of Connections called ChiliPAC, which integrates booklists directly into catalog search results.

#### CHILIPAC + SPARK

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**CREATE & SEARCH  
PUBLIC BOOKLISTS**

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**LEAVE RATINGS & WRITE  
REVIEWS**

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**ORGANIZE "TO-READ"  
AND "READ"  
BOOKSHELVES**

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**FOLLOW ITEMS & OTHER  
CHILIPAC USERS**

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## Frequently Asked Questions:



**Q: Will my OPAC website address change?**

A: No, it will not!

**Q: Are user reviews moderated? Who moderates them?**

A: Yes, they are. Library staff will read and accept or suspend user reviews.

**Q: What's the difference between "My Lists" and booklists?**

A: They are very similar. Booklists are shareable and public, while "My Lists" are not. Because they are so similar, SPARK will be hiding the "My Lists" function to avoid confusion.

**Q: Can we get statistics from ChiliPAC?**

A: Yes, you can. You can find stats on your library's booklists and bookshelves including the most popular items added to booklists and items with the most holds from booklists.

**Q: Will the addition of ChiliPAC slow down our catalog?**

A: No, ChiliPAC will not slow down your catalog. All ratings and reviews are stored on a remote server that is separate from the ILS data server.

# NEED TRAINING? HAVE QUESTIONS?

Contact PaILS Membership Engagement Specialist

@katherine@sparkpa.org