



2022 AT A GLANCE

BY THE NUMBERS



158

Locations



99.8%

Uptime



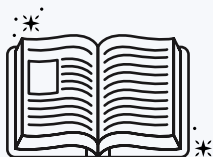
262,604

Items Added



700,000+

Active Patrons



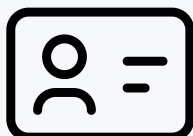
5,934,234*

Circulations



1,295

Support Tickets



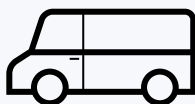
66,027

New Patrons



178%

Increase in
Autorenewals



45,775

Hold Transits For
Resource Sharing

OUR MISSION

PaILS provides access to information resources by offering a collaborative, high quality, open source integrated library system that is equitable, cost-effective, and promotes resource sharing among libraries statewide.

2022 HIGHLIGHTS

JANUARY 2022

- Katie Greenleaf Martin starts as Executive Director

FEBRUARY 2022

- Western Pocono Community Library & Barrett Paradise Friendly Library go live on SPARK
- Elizabeth Davis starts as Support & Project Management Specialist

MARCH 2022

- Katherine Dannehl attends Public Library Association conference in Portland, OR

MAY 2022

- SPARK Annual User Group Meeting held virtually

JUNE 2022

- All PaILS staff attend and present at Evergreen International Conference

OCTOBER 2022

- PaILS exhibits and presents at Pennsylvania Library Association Conference

NOVEMBER 2022

- SPARK is upgraded to Evergreen 3.9
- PaILS partner with HSLC to streamline the ILL process for SPARK libraries - the first step was adding a live holdings search for member libraries

CONTACT

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Email : pails@sparkpa.org

Web: sparkpa.org

SUPPORT

Phone : 717-256-1627

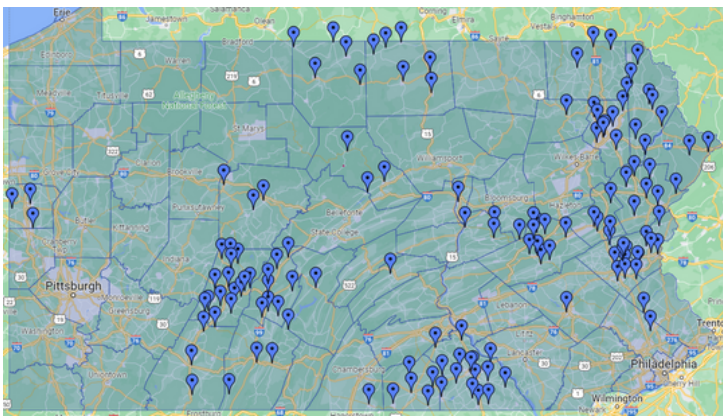
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MEMBER LIBRARY MAP



PAILS STAFF

KATIE GREENLEAF MARTIN

- Executive Director
- 717.873.9461 | kgm@sparkpa.org
- Ask Me About: libraries interested in SPARK, billing and other financial questions

KATHERINE DANNEHL

- Membership Engagement Specialist
- 717-256-1487 | katherine.dannehl@sparkpa.org
- Ask Me About: ChiliPac, cover art, NoveList

ELIZABETH DAVIS

- Support & Project Management Specialist
- 717-256-1627 | elizabeth.davis@sparkpa.org
- Ask Me About: reports, data cleanup, training

OUR VISION

PaILS provides Pennsylvanians with a sustainable network of integrated library services and access to a statewide community of libraries and information resources.

FROM OUR MEMBERS. . .

"The whole team has been knowledgeable, supportive, and so willing to help guide us through the [migration]... So glad we finally made the switch!"

-Mary Ann Lewis, Barrett Paradise Friendly Library

"Excellent customer support. I would not be able to achieve the necessary results without your help. I am so grateful for your great team and all the work you do to help us better understand the system."

- Linda Krafinski, Pike County Public Library

EVERGREEN ILS

This year, PaILS funded development in Evergreen to facilitate more customized settings for fine free libraries.



PaILS also assisted more libraries in implementing autorenewals, going fine free, and resource sharing.

Staff paid onsite visits to 18 SPARK member libraries to connect further with front line staff.

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