

# paILS | SPARK

## 2023 AT A GLANCE

### OUR SERVICES

PaILS provides access to information resources by offering a collaborative, high quality, open source integrated library system that is equitable, cost-effective, and promotes resource sharing among libraries statewide.

### OUR TEAM



**Ask me about:**

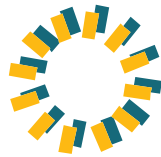
Joining the SPARK consortium, the international Evergreen community, open source software

**Contact:**

(717) 873-9461

kgm@sparkpa.org

**KATIE GREENLEAF MARTIN**  
Executive Director



**Ask me about:**

Reports, data cleanup projects, training

**Contact:**

(717) 256-1627

elizabeth.davis@sparkpa.org

**ELIZABETH DAVIS**  
Support & Project  
Management Specialist

**Ask me about:**

Anything public catalog (OPAC), book jacket images, the SPARK User Group

**Contact:**

(717) 256-1487

katherine@sparkpa.org

**KATHERINE DANNEHL**  
Membership Engagement  
Specialist

### 2023 HIGHLIGHTS

**JANUARY 2023**

- PaILS releases RFP for Evergreen hosting services

**APRIL 2023**

- PaILS staff & User Group representatives attend the Evergreen International Conference in Worcester, MA

**JULY 2023**

- PaILS selects Equinox Open Library Initiative to continue providing hosting services
- Elizabeth Davis attends the Research Institute for Public Libraries in Madison, WI

**SEPTEMBER 2023**

- PaILS Board holds in-person retreat to form an Equity, Inclusion, & Belonging statement

**OCTOBER 2023**

- PaILS Staff attend the Pennsylvania Library Association Conference in Pocono Manor, PA
- PaILS is awarded funding from the Office of Commonwealth Libraries to continue its work with providing ILS services and pilot electronic registration and renewal of library cards

**NOVEMBER 2023**

- SPARK upgrades from Evergreen 3.9 to 3.11

### LOOKING AHEAD TO 2024:

**FEBRUARY 2024**

- Berks County Libraries join SPARK

**MARCH 2024**

- SPARK Annual User Group meeting

**APRIL 2024**

- Mary S. Biesecker Library in Somerset, PA joins SPARK
- Evergreen International Online Conference held

### ABOUT US

PaILS (Pennsylvania Integrated Library System) provides Pennsylvanians with a sustainable network of integrated library services and access to a statewide community of libraries and information resources.

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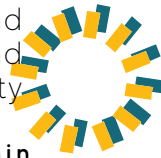
## 2023 AT A GLANCE

### WE SERVE PA LIBRARIES

The PA Department of Education awarded PaILS half a million dollars in grants to continue our work providing essential library services. We're removing barriers to library services by implementing electronic registration and renewal of library cards.

"Libraries provide critical resources to people of all ages, organizations, and their communities, and are constantly evolving to meet the changing needs of their patrons. These grants will enable libraries to expand current services, create new ones, and improve their engagement with community members."

-Secretary of Education Dr. Khalid N. Mumin



183  
Locations



99.9%  
Uptime



317,000  
Items Added



896,517  
Active Patrons

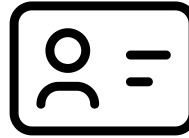
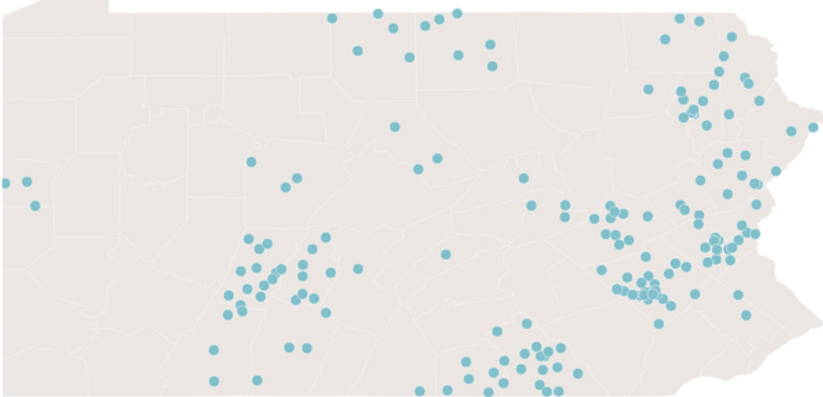


6,343,299  
Circulations

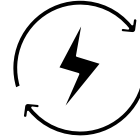


1,391  
Support Tickets

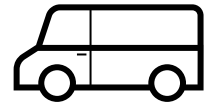
### OUR MEMBER MAP



86,743  
New Patrons



30 %  
Increase in  
Autorenewals



375,542  
Transits for  
Holds

### EVERGREEN COMMUNITY DEVELOPMENT INITIATIVE

SPARK is a member of the ECDI, a group of libraries & library consortia who use Evergreen and work together to take on major projects to benefit Evergreen users everywhere. Recently, ECDI has managed an overhaul of all Acquisitions interfaces and development of the "Did You Mean?" search features. Current projects include multi-factor authentication support and an overhaul of all 'Buckets' interfaces.



### CONTACT

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### SUPPORT

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